MAF ICIMSTM

SBC Fields

Monitoring, Analytics and Reporting for SBC's







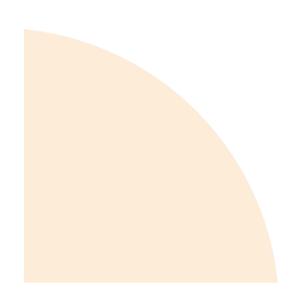
SBC Fields

$\textbf{MAF ICIMS}^{\text{\tiny{TM}}} \ \textbf{Monitoring \& Reporting for SBC's}$

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Remote RTP SSRC string RTP_SSRC_REMOTE	Local RTP SSRC		
	Remote RTP SSRC	•	
	Redirect Reason		REDIR_REASON



Redirection Phone Number Type	string	REDIR_TON
Number of Generated Metering Pulses	string	PULSES
Redirection Phone Number Plan	string	REDIR_NPI
Redirection Phone Number	string	REDIR_NUMBER





Who we are

Formed in 2000, MAF InfoCom[™] is a leading innovative technology provider with over two decades experience delivering solutions for Unified Communications and Collaboration including Monitoring, Analytics, Reporting, Recording, Headset & Device Management and DID Management.

We serve tens of thousands customers around the globe, in a large variety of branches. We have installations in over 50 countries ranging from SME's to multi-national global enterprises. In Europe MAF InfoCom™ is the largest provider of UC reporting solutions.

With the market trend towards Unified Communications and Collaboration we expand our sales across the globe rapidly. Our solutions work with every major UC&C technology.

Our solutions are offered from the Cloud, On-Premises and Partner Hosted to enable our customers and partners to choose the best model for their needs.

MAF ICIMS™

UC&C Monitoring Analytics & Reporting

MAF ICIMS CC™

Live Wallboards, Real Time Agent Status

MAF NMS™

Number Management System, DID Range Management

MAF UCRTM

UC Voice Recorder

MAF DMS™

Inventory Management for Headset and Devices

MAF OMS™

Microsoft Teams Call Queue Management System

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